

Sent Via SchoolMessenger 4/6/2015

Subject Line: RCSD Internet Update

Dear RCSD Parents and Guardians:

I hope you had a relaxing and enjoyable Spring Recess. As you know, the school district has been experiencing a number of Internet service problems over the course of the school year. This has been frustrating for parents, students and administrators alike. So much of today's communication and learning are dependent on Internet-related technology. To be unable to access the Internet for hours at a time is simply unacceptable.

I want to assure you that over the course of the break, the District has taken steps to remedy the situation. We have hired a proven, new IT consulting company, Edu Tek Ltd., and they have gone straight to work. Over the past week, Edu Tek has implemented a new Firewall. The new Firewall should allow the District to have uninterrupted Internet access while allowing Edu Tek to discover any remaining network issues.

The District has migrated to Gmail for email communication. Gmail is a Google-owned, web-based system, rather than server-based. This should also serve to ensure fewer service interruptions. District employees can be reached at LastName.FirstName@ryeschools.org. Students can be reached at LastName.FirstName.2DigitsofGraduationYear@ryeschools.org.

In addition, my 2015-16 Proposed Superintendent's Budget contains funding to update our aging IT infrastructure — repairs that are badly needed, but have been put off due to more pressing concerns in the District.

Thank you again for your support and patience as we look forward to a more connected future.

Sincerely,

Frank Alvarez